

# **LinkSupport Wireframes**

R2 requirements

**Version 2.11**  
**06.30.2007**

Hello Mike [Edit settings](#) | [Sign out](#)

**IBM.**

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**w3** BluePages

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---------------------------	-------------------------------	--------------------------------------	----------------------

Simple search | [Search contact information](#) | [Search entire profile](#) | [Search LinkSupport](#)

Search type:  Location:  Search for:

[Edit locations](#) | [View examples](#)

---


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**Know, Connect and Act with BluePages**

BluePages is a cornerstone of IBM's global community. Don't let language be a barrier - set [your browser language preference](#) and use BluePages YOUR way.

[Did you know](#) that BluePages now supports double-byte character set languages?

**Wins and success stories**

Has BluePages helped you find the expertise you needed to complete a task or edge out the competition and close a deal? If so, [let us know](#) - we want your BluePages success story!



**Try this!**  
**The Summary view - it may be all you need!**

You already know that BluePages lets you say goodbye to time-consuming and often dead-end searches. But did you know that *your colleagues are reporting time savings of over one hour per month using BluePages to find, connect, and collaborate with people around the globe?* [Personalizing](#) BluePages is easy. Try this time-saving tip: [set BluePages to show the expertise summary](#) when you open records

**It only takes a minute to ...**

[Update your BluePages profile](#)

Is your expertise summary up-to-date?

[See who's joined IBM's network of experts](#)

About one-third of IBMers have provided their expertise information. See if your colleagues are participating and, if they're not, remind them that BluePages is more powerful if we all play to win!

[BluePages traffic report](#)

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# Search

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---

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My BluePages lists

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## Advanced search

BluePages

IBM web pages

Forums, blogs, wikis

News

[Simple search](#)
| Search contact information
| [Search entire profile](#)
| [Search LinkSupport](#)

---

### Search contact information

Choose one or more of the options to define your search and then click **Go**. Choosing multiple options will limit your search results to profiles that match all criteria.

You may prefer to search the entire profile

This pages searches only contact information.

For additional search options use the [search entire profile](#) page.

Note: in order to perform a wildcard search for any text field below, you must use an asterisk. For more information check the [advanced search help topic](#).

---

Name:  GO Clear all

---

Selecting a geography will populate the Region and Country drop-downs. Selecting a Country (but not a Region) will allow you to select a State/Province and City.

Geography:  All  Americas  Northeast Europe  Southwest Europe  AP

Sub-geography:

-OR-

Country/Region:

State/Province:

City:

---

Tie line:  (e.g., 292-1900)

External phone:  (e.g., 1-212-292-1900)

Job responsibilities:  (e.g., Project Manager)

---

Notes mail:  (e.g., John Q User/Armonk/IBM@IBMUS)

Internet address:  (e.g., johnquser@us.ibm.com)

---

Serial number:

Department code:  (e.g., QDDG)

---

Results displayed:  GO Clear all

---

[Terms of use](#)


LinkSupport

Version Date: July 2, 2007

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Wireframes version 2.11

Draft  
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# Search

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**<Group 1>**

- [User, M.](#)
- [User, S.](#)
- [User, D.](#)
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**<Group 4>**

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---

## Advanced search

BluePages

IBM web pages

Forums, blogs, wikis

News

[Simple search](#) | [Search contact information](#) | [Search entire profile](#) | [Search LinkSupport](#)

---

### Search entire profile

Choose one or more of the options to define your search and then click **Go**. Choosing multiple options will limit your search results to profiles that match all criteria.

**You may prefer to search contact information**

This pages searches the entire profile.

For additional search options use the [search contact information](#) page.

Note: for any text field below, an asterisk is not needed to perform a wildcard search. For more information check the [advanced search help topic](#).

---

Search for:  [GO](#) [Clear all](#)

---

Selecting a geography will populate the Region and Country drop-downs. Selecting a Country (but not a Region) will allow you to select a State/Province and City.

Geography:  All  Americas  Northeast Europe  Southwest Europe  AP

Sub-geography:

**-OR-**

Country/Region:

State/Province:

City:

---

Job responsibilities:

Job category:

Principal job role:

Business unit:

---

Industry:

Technology:

Platform:

Solution/Product:

Spoken language:

Business subject:

Community:

---

Results displayed:  [GO](#) [Clear all](#)

---

[Terms of use](#)

LinkSupport | Find a center's delegates

**Find a center's delegates**

Select the center for which you wish to know the delegate names and click the **Go** button.

Center:  **GO**

**Cancel lookup**

LinkSupport | Find a center's delegates

**Find a center's delegates**

Select the center for which you wish to know the delegate names and click the **Go** button.

Center:  **GO**

**Names of the Delegates**

Susan Somebody

<Delegate name>

**Cancel lookup**

Hello <first name> [Edit settings](#) | [Sign out](#)

**w3 Search** IBM. w3 Home | [BluePages](#) | [HelpNow](#) | [Feedback](#)

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**Advanced search**

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[Simple search](#) | [Search contact information](#) | [Search entire profile](#) | [Search LinkSupport](#)

**Search LinkSupport**

[LinkSupport administration](#)

Choose one or more of the options to define your search and then click **Go**. Choosing multiple options will limit your search results to profiles that match all criteria.

[Help for LinkSupport Users](#) (This link will open in a new browser window)

[Find a center's delegates](#) (For LinkSupport center administration requests)

---

Select one or more technologies to search for. For each technology, you must select its category, however selecting a sub-category is optional. Additionally, you can use the provided text field to perform a freeform search against technologies.

	Category	Sub-category
Technology:	<input type="text" value="Select a category"/>	<input type="text" value="Select a sub-category"/>
	<input type="text" value="AND"/>	
Additional technology:	<input type="text" value="Select a category"/>	<input type="text" value="Select a sub-category"/>
	<input type="text" value="AND"/>	
Additional technology:	<input type="text" value="Select a category"/>	<input type="text" value="Select a sub-category"/>
	<input type="text" value="AND"/>	
Assistance activity type:	<input type="text" value="All activity types"/>	
Freeform technology search:	<input type="text"/>	

---

Geography:  All  Americas  NE Europe / SW Europe  AP

Center:

---

Results filter:  Show all results  Only show results that are currently in-shift

Results displayed:  **GO** **Clear all**

---

[Terms of use](#)

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Search

LinkSupport Search results

BluePages | IBM web pages | Forums, blogs, wikis | News

[Simple search](#) | [Search contact information](#) | [Search entire profile](#) | [Search LinkSupport](#)

Name  All locations

[Edit locations](#) [View examples](#)

**No results were found for your search.**

Please see the help pages for [Advanced searches on LinkSupport records](#) for search tips.

[Terms of use](#)

Page header changed; Search boxes removed

New option: Search LinkSupport  
Added as an addition to the drop down list. When search results are displayed, the drop down defaults to this 'Search LinkSupport' and the keywords searched are displayed in text field.

New selectable button that takes the user back to the search options page with their most recent options intact, for refining the results

IBM. Hello <first name> [Edit settings](#) | [Sign out](#)

w3 Home | [BluePages](#) | [HelpNow](#) | [Feedback](#)

W3 Search

[BluePages Home](#) | [Edit my profile](#) | [BluePages Wizard](#)

**LinkSupport Search Results**

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[Simple search](#) | [Search contact information](#) | [Search entire profile](#) | [Search LinkSupport](#)

Name  All locations

[Edit locations](#) | [View examples](#)

Keywords searched: <keyword(s)>

**Refine my search options**

## results found. Results ## - ## of ### [< Prev](#) | [1](#) [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) [8](#) ... [35](#) | [Next >](#)

Name & technologies	Location	Contact information	Contact method
< <a href="#">Susan Anyone</a> > Activity type: < data > <a href="#">Additional Information</a> Technologies: < techname, techname, techname >	Center: < data > Geo: < data > Local time: < data > Availability: Mon - Fri 9:00am to 5:00pm	Phone: 44-444-4444444 Tie line: 444-4444 ITN: 44444444 Mobile: 44-444-4444444 E-mail: <a href="mailto:sanyone@us.ibm.com">sanyone@us.ibm.com</a>	<input checked="" type="checkbox"/> <a href="#">Online: I am Available (Sametime 7.5)</a> Add to: <a href="#">Notes address book</a> <a href="#">Sametime list</a> <a href="#">My Bluepages list</a>
< Config Team > Activity type: < data > <a href="#">Additional Information</a> Technologies: < techname, techname, techname >	Center: < data > Geo: < data > Local time: < data > Availability: Mon, Wed, Fri 9:00am to 5:00pm	Phone: 44-444-4444444	<a href="http://www.externalsite.com">www.externalsite.com</a>

## results found. Results ## - ## of ### [< Prev](#) | [1](#) [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) [8](#) ... [35](#) | [Next >](#)

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Page header changed; Search boxes removed



New option: Search LinkSupport  
Added as an addition to the drop down list. When search results are displayed, the drop down defaults to this 'Search LinkSupport' and the keywords searched are displayed in text field.

New selectable button that takes the user back to the search options page with their most recent options intact, for refining the results

Additional Information link added to reflect changes in Page 14

Icon that indicates online status is a hotspot. When clicked by the user, it initiates a chat with that resource.

"Add to" changed to be consistent with Bluepages



w3 Home | BluePages | HelpNow | Feedback

### Sign in

< unique message based on error code returned >

Please enter your intranet E-mail ID and password.

E-mail ID:  (e.g., jdoe@xx.ibm.com)

Password:

Remember my e-mail ID

[Forgot your password?](#)

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[Terms of use](#)

Sign out

**w3** LinkSupport IBM.

w3 Home | BluePages | HelpNow | Feedback

LinkSupport Home

- Center administration
- Search LinkSupport records
- Help

## LinkSupport Home

Welcome to the LinkSupport administration application. Use the left-hand navigation or the links below to begin.

- [View and maintain existing centers](#)
- [Add a new center](#)
- [Search existing LinkSupport records](#)
- [Add a new LinkSupport record](#)

---

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Sign out

IBM.

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w3 LinkSupport

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## Center administration

Below are the currently defined LinkSupport centers. Click on a center's name to view its associated LinkSupport records. To add a new LinkSupport center, click the **Add a center** button.

[➔ Add a center](#)

---

Centers ## - ## of ### [< Prev](#) | [1](#) [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) [8](#) ... [35](#) | [Next >](#)

Center name	Delegates	Actions
<a href="#">RTSC</a>	< comma delimited list of delegate names (Fname Lname) >	<a href="#">Edit</a>   <a href="#">Delete</a>
<a href="#">SWG Collaboration Ctr</a>	< comma delimited list of delegate names (Fname Lname) >	<a href="#">Edit</a>   <a href="#">Delete</a>
< <a href="#">center name</a> >	< comma delimited list of delegate names (Fname Lname) >	<a href="#">Edit</a>   <a href="#">Delete</a>
< <a href="#">center name</a> >	< comma delimited list of delegate names (Fname Lname) >	<a href="#">Edit</a>   <a href="#">Delete</a>
< <a href="#">center name</a> >	< comma delimited list of delegate names (Fname Lname) >	<a href="#">Edit</a>   <a href="#">Delete</a>
< <a href="#">center name</a> >	< comma delimited list of delegate names (Fname Lname) >	<a href="#">Edit</a>   <a href="#">Delete</a>
< <a href="#">center name</a> >	< comma delimited list of delegate names (Fname Lname) >	<a href="#">Edit</a>   <a href="#">Delete</a>
< <a href="#">center name</a> >	< comma delimited list of delegate names (Fname Lname) >	<a href="#">Edit</a>   <a href="#">Delete</a>
< <a href="#">center name</a> >	< comma delimited list of delegate names (Fname Lname) >	<a href="#">Edit</a>   <a href="#">Delete</a>
< <a href="#">center name</a> >	< comma delimited list of delegate names (Fname Lname) >	<a href="#">Edit</a>   <a href="#">Delete</a>

Centers ## - ## of ### [< Prev](#) | [1](#) [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) [8](#) ... [35](#) | [Next >](#)

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LinkSupport Home  
Center administration  
Search LinkSupport records  
Help

### Center administration

**< Add / Update > LinkSupport center**

Use the form below to < add/update > a LinkSupport center. In order to add delegates to this center, you must search for them individually in BluePages using the "Add a delegate" look-up function. **Note: It is required to select a minimum of two delegates for a center.**

Required fields are marked with an asterisk (\*) and must be filled in to complete the form.

---

\* Center name:

\* Delegate names: 

< Delegate Name >	▲
< Delegate Name >	
< Delegate Name >	
< Delegate Name >	
< Delegate Name >	▼

[Add a delegate](#)  
[Remove selected delegate\(s\)](#)

---

[Terms of use](#)

LinkSupport | Search for delegate

**w3**

### Search for delegate

Enter the name of the delegate (e.g., "doe, john" without the quotes) and click the **Go** button.

Name:  **GO**

**Cancel lookup**

LinkSupport | Search for delegate

**w3**

### Search for delegate

Enter the name of the delegate (e.g., "doe, john" without the quotes) and click the **Go** button.

Name:  **GO**

**No matches were found for your query. Please try your search again using the field above.**

**Cancel lookup**

LinkSupport | Search for delegate

**w3**

### Search for delegate

Enter the name of the delegate (e.g., "doe, john" without the quotes) and click the **Go** button.

Name:  **GO**

To select someone as a delegate, click their name below. You can also search again using the field above.

Name & employee information	Contact information
<Name>	<External number>
<Location>	<E-mail address>
<Job responsibilities>	
<Name>	<External number>
<Location>	<E-mail address>
<Job responsibilities>	

**Cancel lookup**

“Delegates” added

Button label changed to include 2 functionalities in 1 (refer note)

Checkboxes added for each record displayed, to facilitate the selection of a subset of records

Additional Information link added to reflect changes in Page 14


**Note: “Transfer records to ....” button**

If the user selects only a certain number of records by selecting the check box, only those records are transferred automatically. The user is not asked for confirmation again after they select the check boxes and hit the “transfer records ...” button

If no record has been selected, the user is asked to confirm if they want to transfer ALL the records.

A delegate can transfer the records only among centers they are delegates of. So a person must be a delegate for at least 2 centers to perform this operation.

The “center” drop down will contain only those center names of which this person is a delegate.

[Sign out](#) 

**w3 LinkSupport**

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LinkSupport Home  
Center administration  
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### Center administration

#### < Add / Update > LinkSupport record

Use the form below to < add/update > a LinkSupport record.

Required fields are marked with an asterisk (\*) and must be filled in to complete the form.

\* **Center:**

Use the "Pre-populate contact information from Bluepages" link to search and find an employee in BluePages. Once you've selected an employee, the geo, phone and e-mail fields will be pre-populated with that employee's data. To keep this LinkSupport record in sync with the employee's BluePages profile, click the check box provided.

\* **Contact name:**  [Pre-populate contact information from BluePages](#)

Keep data in sync with BluePages

\* **Geo:**  Americas  NE Europe / SW Europe  AP

\* **Time zone:** (GMT -05:00) Eastern Time (US & Canada)

External phone:  (e.g., 1-212-292-1900)

Tie line:  (e.g., 292-1900)

Mobile phone:

ITN:

Internet e-mail address:  (e.g., johnquser@us.ibm.com)

External web site address:

Assistance activity type:

Additional Information:

To add technologies to this record, select a category and sub-category then click the **Add technology** button.

\* **Technologies:**

Available technologies
Category
Sub-category
<input type="text" value="Select a category"/>
<input type="text" value="Select a sub-category"/>
<input type="button" value="Add technology"/>

**Technologies selected for this record**

Category > Sub-category
Category > Sub-category
Category > Sub-category
Category > Sub-category
Category > Sub-category

Use the fields below to indicate the shift start and end, days available and time zone for this record.

\* **Shift start:**

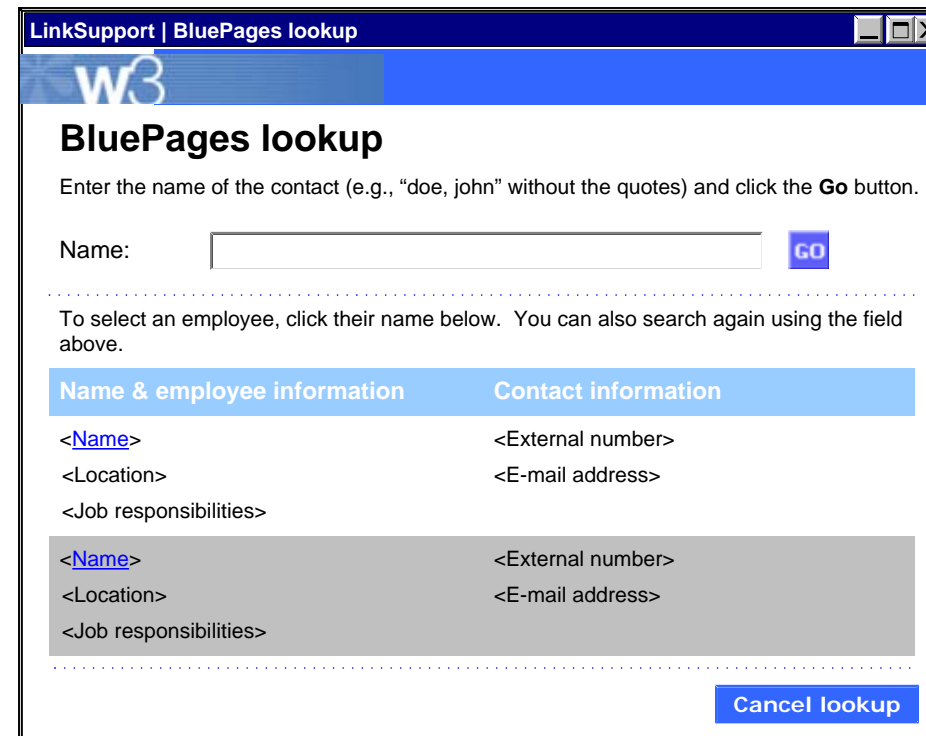
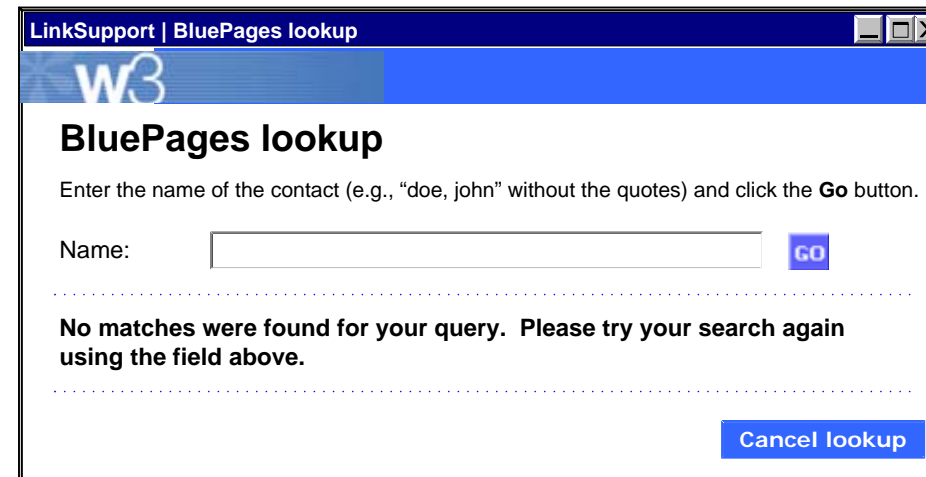
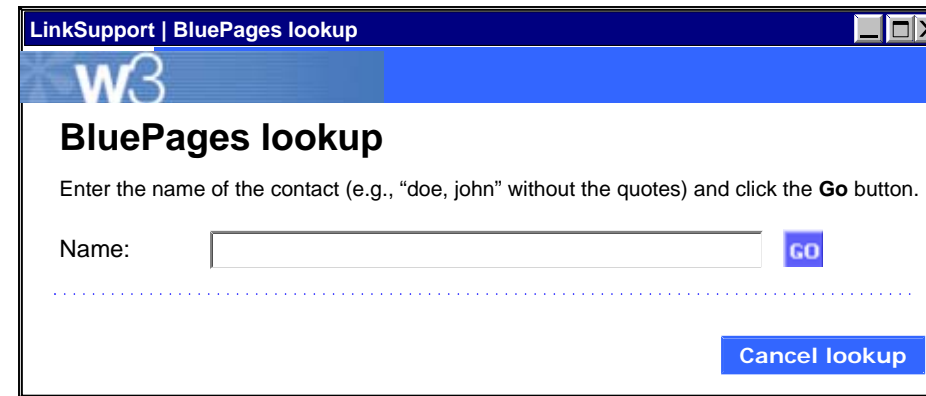
\* **Shift end:**

\* **Days available:**  Monday  Tuesday  Wednesday  Thursday  Friday  
 Saturday  Sunday

[Terms of use](#)

• Time zone information is imported from Bluepages and is not editable  
• Location moved up from the end of the page (06/03/2007)

Add a free-form text field of "some optimal number" (originally requested at least 3500) characters to the skill record which will enable delegates to populate additional information from their CRF record into LinkSupport.



[Sign out](#) IBM

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## Search LinkSupport records

Choose one or more of the options to define your search and then click **Go**. Choosing multiple options will limit your search results to records that match all criteria.

[Find a center's delegates](#) (For LinkSupport center administration requests)

---

Contact name:

---

Select one or more technologies to search for. For each technology, you must select its category, however selecting a sub-category is optional. Additionally, you can use the provided text field to perform a freeform search against technologies.

	Category	Sub-category
Technology:	Select a category <input type="text"/>	Select a sub-category <input type="text"/>
	AND <input type="text"/>	
Additional technology:	Select a category <input type="text"/>	Select a sub-category <input type="text"/>
	AND <input type="text"/>	
Additional technology:	Select a category <input type="text"/>	Select a sub-category <input type="text"/>
	AND <input type="text"/>	
Assistance activity type:	All activity types <input type="text"/>	
Freeform technology search:	<input type="text"/>	

---

Geography:  All  Americas  NE Europe / SW Europe  AP

Center:

---

Results displayed:

---

[Terms of use](#)

New Link added. Selecting the link displays the pop-up as shown in page 5.

AND/OR dropdown boxes inserted

Sign out

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### Search LinkSupport records

No results were found for your search.

Refine my search options Add a record

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New selectable button that takes the user back to the search options page with their most recent options intact, for refining the results

Sign out IBM.

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### Search LinkSupport records

LinkSupport search results for: <keyword(s)>

[Refine my search options](#)   [Add a record](#)

---

## results found. Results ## - ## of ### < Prev | 1 2 3 4 5 6 7 8 ... 35 | Next >

Name & technologies	Location	Contact information	Actions
< Susan Anyone > Activity type: < data > <a href="#">Additional Information</a> <span style="font-size: small;">i</span> Technologies: < techname, techname, techname >	Center: < data > Geo: < data > Local time: < data > Availability: Mon - Fri 9:00am to 5:00pm	Phone: 44-444-4444444 Tie line: 444-4444 ITN: 44444444 Mobile: 44-444-4444444 E-mail: sanyone@us.ibm.com	<a href="#">Edit</a>  <a href="#">Copy</a>  <a href="#">Delete</a>
< Config Team > Activity type: < data > <a href="#">Additional Information</a> <span style="font-size: small;">i</span> Technologies: < techname, techname, techname >	Center: < data > Geo: < data > Local time: < data > Availability: Mon, Wed, Fri 9:00am to 5:00pm	Phone: 44-444-4444444 www.externalsite.com	<a href="#">Edit</a>  <a href="#">Copy</a>  <a href="#">Delete</a>

## results found. Results ## - ## of ### < Prev | 1 2 3 4 5 6 7 8 ... 35 | Next >

[Back to top](#)  
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**New selectable button that takes the user back to the search options page with their most recent options intact, for refining the results**

**Additional Information link added**

**Additional Information pop-up screen**

LinkSupport | Additional Information

---

w3

## Additional Information

[Close window](#)

Sign out

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## LinkSupport Home

Welcome to the LinkSupport administration application. Use the left-hand navigation or the links below to begin.

- [View my centers](#)
- [Add a new LinkSupport record](#)

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Sign out IBM.

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LinkSupport Home  
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### Center administration

Below are the LinkSupport centers for which you are a delegate. Click on a center's name to view its associated LinkSupport records.

---

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Center name	Delegates
<a href="#">RTSC</a>	< comma delimited list of delegate names (Fname Lname) >
<a href="#">SWG Collaboration Ctr</a>	< comma delimited list of delegate names (Fname Lname) >
< <a href="#">center name</a> >	< comma delimited list of delegate names (Fname Lname) >
< <a href="#">center name</a> >	< comma delimited list of delegate names (Fname Lname) >
< <a href="#">center name</a> >	< comma delimited list of delegate names (Fname Lname) >
< <a href="#">center name</a> >	< comma delimited list of delegate names (Fname Lname) >
< <a href="#">center name</a> >	< comma delimited list of delegate names (Fname Lname) >
< <a href="#">center name</a> >	< comma delimited list of delegate names (Fname Lname) >
< <a href="#">center name</a> >	< comma delimited list of delegate names (Fname Lname) >
< <a href="#">center name</a> >	< comma delimited list of delegate names (Fname Lname) >

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## Center administration

**Center:** < center name >

**Delegates:** < comma delimited list of delegate names (Fname Lname) >

Below are the LinkSupport records for your center. To add a new LinkSupport record, click the **Add a record** button.

---

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Name & technologies	Location	Contact information	Actions
< Susan Anyone > Activity type: < data > <a href="#">Additional Information</a> ⓘ Technologies: < techname, techname, techname, techname>	Geo: < data > Local time: < data > Availability: 9:00am to 5:00pm	Phone: 44-444-4444444 Tie line: 444-4444 ITN: 44444444 Mobile: 44-444-4444444 E-mail: sanyone@us.ibm.com	<a href="#">Edit</a>  <a href="#">Copy</a>  <a href="#">Delete</a>
< Config Team > Activity type: < data > <a href="#">Additional Information</a> ⓘ Technologies: < techname, techname, techname, techname>	Geo: < data > Local time: < data > Availability: 9:00am to 5:00pm	Phone: 44-444-4444444 www.externalsite.com	<a href="#">Edit</a>  <a href="#">Copy</a>  <a href="#">Delete</a>


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**Additional Information link added**

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### Center administration

Center: < center name >

< Add / Update > LinkSupport record

Use the form below to < add/update > a LinkSupport record.

Required fields are marked with an asterisk (\*) and must be filled in to complete the form.

\* Center:

Use the "Pre-populate contact information from Bluepages" link to search and find an employee in BluePages. Once you've selected an employee, the geo, phone and e-mail fields will be pre-populated with that employee's data. To keep this LinkSupport record in sync with the employee's BluePages profile, click the check box provided.

\* Contact name:  [Pre-populate contact information from BluePages](#)  
 Keep data in sync with BluePages

\* Geo:  Americas  NE Europe / SW Europe  AP

Time zone: (GMT -05:00) Eastern Time (US & Canada)

External phone:  (e.g., 1-212-292-1900)

Tie line:  (e.g., 292-1900)

Mobile phone:

ITN:

Internet e-mail address:  (e.g., johnquser@us.ibm.com)

External web site address:

Assistance activity type:

Additional Information:

To add technologies to this record, select a category and sub-category then click the **Add technology** button.

\* Technologies: **Available technologies**

Category	Sub-category
<input type="text" value="Select a category"/>	<input type="text" value="Select a sub-category"/>

**Technologies selected for this record**

Category > Sub-category
Category > Sub-category
Category > Sub-category
Category > Sub-category
Category > Sub-category

Use the fields below to indicate the shift start and end, days available and time zone for this record.

\* Shift start:

\* Shift end:

\* Days available:  Monday  Tuesday  Wednesday  Thursday  Friday  
 Saturday  Sunday

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• Time zone information is imported from Bluepages and is not editable  
• Location moved up from the end of the page (06/03/2007)

Add a free-form text field of "some optimal number" (originally requested at least 3500) characters to the skill record which will enable delegates to populate additional information from their CRF record into LinkSupport.

## Change Log

## R2 Requirements

## Change

R2R01	Immediate Chat Capability	Page 7 – BP Search Results
R2R06	Admin/Delegate Lookup Capability	Page 5, 16
R2R12	Display "collaboration availability" in results list:	Wireframes not need to reflect change
R2R02	Activity to be "or'ed" (not and'ed)	Wireframes not need to reflect change
R2R03	Store last used options in cookie	Wireframes not need to reflect change
R2R10	Import Time Zone from Bluepages	Pages 14, 22 – Add/Update record
R2R20	Provide choice for <u>all</u> and/or decisions for options chosen	Pages 5, 16
R2R19	Allow free form text field	Pages 14, 22. Reflected in Pages 7, 13, 18, 21
R2R21	Carry "search linksupport" banner to results page	Page 7 - BP Search Results
R2R22	Provide "refine my search" button on results page	Pages 6,7,17,18,21
R2R11	Enhance record xfer among centers	Page 13 – Center Skill Records
R2R14	Provide knowledge store capability	Wireframes not need to reflect change
R2R17	Record LS initiated chat info (who to who, etc)	Wireframes not need to reflect change
R2R18	Allow invocation from command line	Wireframes not need to reflect change
R2R23	Make the "add to .... (Notes Addr Book, Bluepages List, Sametime List)" consistent with bluepages:	Page 7 - BP Search Results

04/27/2007

- Change of positioning of 'Display delegate only'

05/10/2007

- Associations of And/Or selection boxes changed – page 5,16

06/03/2007

- Location of 'Timezone' moved to near 'Geo' to maintain logical association between the two. – Page 14, 22
- Title of popup changed to maintain consistency – page 5

06/11/2007

- Updated to reflect the look and feel in the prod

Draft